

Dear Patients of Jubilee Medical Group and Meopham Medical Centre (LMN PCN),

## **Re: Covid Booster Vaccinations**

In light of the Prime Ministers announcement on Sunday evening, the teams of LMN Care PCN have been working tirelessly behind the scenes to ensure we have the availability to offer all 7603 patients, who are eligible for their booster by the 31<sup>st</sup> December, the opportunity to book them at their designated medical practice.

Covid appointments between now and the 31<sup>st</sup> December have started rolling out to patients by forms of text messaging and telephone calls.

To be able to complete this request from the Prime Minister, we have been directed to use our entire workforce to facilitate the running of these urgent clinics. Therefore, we have to adjust the day to day routines of our practices and prioritise everyone's workloads to focus on this mammoth operation.

We kindly ask that our patients only contact us by phone for urgent care. EConsult will still be available but wait times may be longer than suggested to have a consultation with a clinician. Please be open and discuss your ailments with our reception teams so they can ensure you are triaged accordingly.

We are fortunate to have fantastic local pharmacies that will be able to assist with most minor ailments. So please do use their services.

All ad hoc administration work is being paused to the New Year, any critical administration tasks will be dealt with accordingly.

We cannot thank our patients enough for all your support and understanding in the last 12 months. Without you we would not have been able to achieve what we have and administer over 25,000 vaccines.

Yours sincerely

Jubilee Medical Group & Meopham Medical Centre LMN PCN